

Prescription Order Customer Bundle Position
Tracking and Display System and Method

Abstract of the Disclosure

An economical prescription order tracking system monitors and tracks prescription orders through a conventional pharmacy. The system includes a tracking tag, preferably having a tracking identifier unique to each customer, that travels with the prescription orders through the pharmacy such that a plurality of prescription orders for a particular customer can be bundled together and assigned the same tracking identifier. Tag reading devices are positioned at key locations throughout the pharmacy to detect the location of each tag, and its associated attached prescription order. The detected locations are compiled via a computer system and associated with the customer, such that at any given time the location of the prescription order within the pharmacy can be determined, thereby facilitating the efficient operation of the pharmacy. Preferably, the bundled filled prescription orders are placed in a large bin having multiple cubbies within it. Each cubby has a displayed number and cubby identifier that is readable by a tag reading device such that the location of the prescription orders within the cubby is easily determined simply by placing the bundle in a cubby and a pharmacy worker using the reading device to read the cubby identifier and tracking tag associated with the bundle placed in that cubby, thereby allowing easy location and retrieval of that bundle within that cubby. A customer display updates customers with the status of their prescription orders.